



CIRCULAR NOTICE NO.1 OF 2024
(FOR ALL UNIVERSITIES AND TVET COLLEGES)

TO: ALL UNIVERSITY VICE CHANCELLORS AND COLLEGE PRINCIPALS

**CC: CHIEF FINANCIAL OFFICERS
HEADS OF FINANCIAL AID**

FROM: OFFICE OF THE CHIEF EXECUTIVE OFFICER

DATE: February 08, 2024

SUBJECT: 2024 NSFAS ELIGIBILITY CRITERIA AND CONDITIONS FOR FINANCIAL AID

Dear Vice-Chancellor and Principal,

The National Student Financial Aid Scheme (NSFAS) is pleased to announce that the 2024 NSFAS Bursary Eligibility Criteria and Conditions for Financial Aid have been approved.

The funding conditions will enable both institutions and students to understand the qualifying criteria for the NSFAS bursary funding and products. The document is attached for ease of reference.

Issued by:

A handwritten signature in black ink, appearing to read 'M. Ramorwesi'.

Mr. M. Ramorwesi
Acting Chief Executive Officer



NSFAS

National Student Financial Aid Scheme

NSFAS ELIGIBILITY CRITERIA AND CONDITIONS FOR FINANCIAL AID

Policy Standard

2024 Academic Year

EFFECTIVE DATE: The Eligibility Criteria as documented herein is effective when endorsed by the Minister for the following academic year; in this instance the 2024 academic year. Where there is incongruency between this document and any other guideline or policy, the Eligibility Criteria as documented herein will take precedence.

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1. LIST OF ACRONYMS

ACRONYMS	DETAIL
DHET	Department of Higher Education and Training
FTEN	First Time Entering
FTF	First Time Funded
MNSFSH	Policy on the Minimum Norms and Standards for Student Housing at public universities (2015)
NBA	National Student Financial Aid Scheme Bursary Agreement
NCV	National Certificate Vocational
NSFAS	National Student Financial Aid Scheme
QCTO	Quality Council for Trades and Occupations
SARS	South African Revenue Services
SASSA	South African Social Security Agency
TVET	Technical and Vocational Education and Training

2. GLOSSARY OF TERMS

Terminology	Definitions
Academically eligible student	Students that are registered on a NSFAS approved qualification at an institution who have satisfied relevant NSFAS academic progression criteria and N+ rules.
Academic progression pathways	The progression of a student from one type of qualification that is approved for funding to another qualification that is also approved for funding in terms of a NSFAS approved academic pathway.
Academic Term	For University related studies, an academic term equates to an academic year or semester, dependent on the type of academic terms the qualification is composed of. For TVET College related studies, an academic term equates to a year, semester, or trimester, dependent on the type of academic terms the qualification is composed of.
Accreditation standard	Refers to the institution's Policy on the Minimum Norms and Standards for Student Housing at public universities or the NSFAS accreditation tool.
Accredited private accommodation (Institution)	Accommodation that is accredited by the institution and meets the accommodation criteria of the institution.
Accredited private accommodation (NSFAS)	Accommodation that is accredited by the NSFAS and meets the accreditation criteria of NSFAS grading tool.
Appeal	An appeal is submitted by a student whose application for funding was rejected requesting the NSFAS to review or reconsider his or her eligibility in accordance with clause 4.6.5, 4.6.6 and 4.6.7
Applicant	Anyone who has successfully completed an application for NSFAS financial aid.
Approved funded qualification	A qualification offered by a public institution for which bursaries are available as approved and communicated by DHET.
Assistive devices	Assistive devices are mechanisms that aid students with disabilities to access learning and teaching resources.
Bursary	A form of financial support awarded to a student that does not need to be repaid, but which may carry other contractual obligations.

Terminology	Definitions
Certificate qualification	A qualification that has been registered on the NQF, on NQF Level 5 and have a qualification type of Higher Certificate or National Higher Certificate.
Citizen, including permanent residents	<p>As per the South African Citizenship Amendment Act (1 of 2010), a citizen by birth is one “who immediately prior to the date of commencement of the South African Citizenship Amendment Act, 2010, was a South African citizen by birth; or who is born in or outside the Republic, one of his or her parents, at the time of his or her birth, being a South African citizen, shall be a South African citizen by birth.”</p> <p>“Any person born in the Republic of parents who have been admitted into the Republic for permanent residence and who is not a South African citizen, qualifies to be a South African citizen by birth, if-</p> <ul style="list-style-type: none"> (a) he or she has lived in the Republic from the date of his or her birth to the date of becoming a major; and (b) his or her birth is registered in the Republic in accordance with the Births and Deaths Registration Act, 1992 (Act No. 51 of 1992)”
Continuing Student	<p>An eligible student who was funded by the NSFAS in the immediate prior academic term, and who is currently registered at an institution for an approved qualification, and, who continues to be financially and academically eligible, but excludes those students who are moving through an academic progression pathway, or who have achieved their first undergraduate qualification, or who has changed institution types (i.e., shifted from a TVET College to a University or vice versa).</p> <p>This has been differentiated from a returning student, who is a senior student and was not funded by the NSFAS in the immediate prior academic term and needs to re-apply for funding.</p>
Course (University only)	<p>A course is a component within a qualification that carries credits towards the qualification. It has these characteristics:</p> <ul style="list-style-type: none"> (a) It is an identifiable teaching/ learning component that may be undertaken in more than a year, in a year or semester or shorter period. (b) Student performance in the component is assessed and recorded in the central record system. (c) The component has a unique identifying "course code" which is assigned to it in the institution's central record system. (d) A course may be a component undertaken as coursework, or as a project, or as a thesis, or as a dissertation, or as a practicum, or as a mixture of such types.

Terminology	Definitions
Course pass rate (University only)	The course pass rate applies to University students only and refers to the percentage of course credits that a student must pass to remain academically eligible for future NSFAS financial aid.
Course Credits (University only)	Course Credits apply to university students only and refer to the level of study. Each level of study equals 120 credits per academic year such that a typical 3-year degree will be 360-credits and a 4-year degree will be 480 credits.
Discontinued funding	A process of discontinuing funding of a student who is no longer eligible for NSFAS financial aid or no longer requires it. This can either be due to either de-registration, cancellations, other funding etc.
DHET Bursary Scheme	A financial aid programme that provides fully subsidised funding for poor and working-class students registered at an institution.
Disability	A physical, mental, intellectual or sensory impairment which interaction with various barriers may hinder a student's full and effective participation in society on an equal basis with others.
Distance education	Is a mode of provision based primarily on a set of teaching and learning strategies (or educational methods) that can be used to overcome spatial and/or transactional distance between educators and students. It avoids the need for students to discover the curriculum by attending classes frequently and for long periods. Instead, it may use a combination of different media, tutorial support, peer group discussion, and practical sessions.
Distance TVET college student	A TVET College student categorised as a distance learning student by the TVET College and who is enrolled for the minimum number of subjects required, namely 5 out of 7 subjects for NC(v) or 3 out of 4 subjects for Report 191.
Distance university student	A university student studying at a non-contact university.
Double-dipping	This is when students receive financial aid from NSFAS and from other funders such that they do not require the financial aid from NSFAS, either in full or in part.
Drop out student	A student who received financial aid from NSFAS, started a qualification, has yet to attain the qualification and does not hold a current registration to achieve the qualification.
Eligibility assessment	The process by which NSFAS determines whether or not an applicant is eligible to receive financial aid, or whether a student is eligible to

Terminology	Definitions
	continue receiving financial aid.
Eligible student	A student that is both financially and academically eligible to be funded by NSFAS
Financially eligible applicant	Those applicants who qualify for funding in terms of the financial eligibility criteria.
First time applicant	An applicant who is applying for NSFAS funding for the first time.
First time entering (FTEN) student	This is a student who is applying for academic admission to any University for the first time, either directly from school or other.
First Time Funded	This is a student studying at a TVET College and is funded by NSFAS for the very first time.
First qualification	Refers to the initial or first-degree qualifications in a specific field or discipline. This qualification enables graduates to demonstrate knowledge and skills required for entry into the labour market, further professional training, postgraduate studies, or professional practice in a wide range of careers.
Full cost of study	Means the total cost of study for a student which include registration fees, tuition costs, accommodation, and other permitted allowances related to formal teaching and learning activities, as determined by the criteria contained in this document and subject to limitations.
Funded student	A student who has been issued a NSFAS Bursary Agreement following registration at a public University or public TVET College.
Funder	Government departments (national, provincial, or local), government agencies, Sector Education and Training Authorities, private companies and philanthropic organisations, etc., that have signed an agreement with NSFAS to distribute funding to students for the funding of their Higher Education or Technical Vocational and Training education.
Household Income	The combined annual gross income of the applicant or the applicants' parents, adoptive parents, spouses or legal guardians, whichever is applicable). It includes every form of income, both from the formal and informal sector (e.g., salaries, wages, retirement income, near cash government transfers like food stamps, grants, business incomes and investment gains).
Institution	Any University established, deemed to be established or declared as a public University, under the Higher Education Act 101 of 1997, and/or subsequent amendments.

Terminology	Definitions
	Any public Technical and Vocational Education and Training College as established by the Further Education and Training Act 16 of 2006 (replaced the Further Education and Training Act 98 of 1998).
Institution owned accommodation	Refers to the property that is owned by the University or TVET College.
Immediate family members	For the purpose of this policy standard, immediate family member means mother, father, grandmother, grandfather, son, daughter, adoptive child, brother, sister; legal guardian, adoptive mother, or adoptive father, of the student.
Impairment	Impairment is used to refer to the actual attributes (or lack of attributes), the abnormality of a person, whether in terms of limbs, organs or mechanisms, including psychological disabilities / shortcoming
Legal Guardian	A legal guardian is one which is appointed: <ul style="list-style-type: none"> (a) By a decision of the High Court as the supreme guardian of a minor child (b) In terms of a will that was written by a sole parent or sole caregiver who passed away.
Loan Agreement Form (LAF)	This is the loan agreement documentation between the student and NSFAS for loans provided in terms of the National Credit Act
NSFAS declaration form	Is a document that attests to the accuracy, and completeness of all the information provided by the applicant in accordance with NSFAS criteria.
NSFAS Consent Form	Is a document that gives NSFAS the consent to use 3 rd party sources such as SARS, Credit Bureau etc, to verify annual household income of parents, guardians or verified parental relationships in determining financial eligibility of a student to obtain a bursary.
National Certificate Vocational	A qualification with 120 to 140 minimum credits at levels 2, 3 or 4 of the NQF that will be awarded to students who comply with the national policy requirements of the NC(V).
NSFAS Bursary Agreement (NBA)	The written agreement between the student and NSFAS detailing the terms and conditions of the bursary or grant.
NATED (Report 191) Programme	A three-year post-school qualification at NQF level 6 with a total of 360 credits, and consisting of a combination of N4, N5 and N6 certificates and a workplace-based learning component of 18 months (Business

Terminology	Definitions
	and Services Studies) or 24 months (Engineering Studies).
National ID number	South African Identity Document number
Pre- Vocational Learning Programme	This is a programme designed to prepare a grade 9 learner who wants to study at TVET College, having not met the minimum requirements. The programme gives learners the opportunity to improve their knowledge and skills.
Occupational programme	A qualification that consists of a minimum of 25 credits associated with a trade, occupation, or profession, resulting from work-based learning and consisting of the knowledge practical skills and work experience standards as defined in the Skills Development Act No 97 of 1998, that has been approved for funding by NSFAS.
Permanent Resident	An individual who is in possession of a valid Permanent Residency Permit issued by the Department of Home Affairs in South Africa.
Registered student	A student registered on an approved qualification at an institution.
Relatives	For the purposes of this document, a relative refers to a people related by blood or marriage.
Returning student	A senior student who was not funded by the NSFAS in the immediate prior academic term and needs to re-apply for funding.
SASSA recipient	An applicant or student who is a recipient of a SASSA grant, or who has been a SASSA grant recipient of the Care Dependency, Child Support and Foster Care grants within the previous three years of applying for financial aid from NSFAS, but excludes those in receipt of the Social Relief of Distress grant, including the R350 special grant as a result of COVID-19
Senior student	A student that has been registered at an institution in a previous academic term, whether they have received NSFAS funding previously or not.
TVET College	Any Public Technical and Vocational Education and Training College as established by the Further Education and Training Act 16 of 2006 (replaced the Further Education and Training Act 98 of 1998).
Third party data source	Refers to any data obtained from third parties to validate data received from applicants, students or institutions.
Unutilized funds	All student funds paid to institutions which were not utilized.

Terminology	Definitions
University	This means any public University established, deemed to be established or declared as a University, under the Higher Education Act 101 of 1997, and/or subsequent amendments.
Undergraduate qualification	Refers to the first tertiary degree

3. INTRODUCTION

3.1. BACKGROUND

The Bill of Rights of the Constitution of the Republic of South Africa Act (108 of 1996, as amended) states in section 29 (1) (a): “Everyone has the right...to a basic education, including adult basic education; and to further education, which the state, **through reasonable measures**, must make progressively available and accessible.” NSFAS contributes to the attainment of the rights described in section 29 by providing financial aid to students from poor and working-class families.

Amongst its many legislated responsibilities, in terms of the NSFAS Act 56 of 1999 as amended, NSFAS is established to provide bursaries to eligible students, and to develop criteria and conditions for the granting of bursaries to eligible students in consultation with the Minister of Higher Education.

This document defines the NSFAS eligibility criteria and conditions for granting and administering funding to eligible students studying at an institution in South Africa.

3.2. LEGISLATIVE FRAMEWORK

3.2.1. This policy standard is subject to the following legislation:

- 3.2.1.1. Constitution of the Republic of South Africa (1996).
- 3.2.1.2. Higher Education Act, 1997 (Act 101 of 1997 as amended).
- 3.2.1.3. National Student Financial Aid Scheme Act, 1999 (as amended).
- 3.2.1.4. The Public Management Finance Act 1 of 1999.
- 3.2.1.5. Continuing Education and Training Act.
- 3.2.1.6. Norms and Standards for Funding TVET Colleges.
- 3.2.1.7. Policy on the minimum norms and standards for student housing at public universities (2015)

3.2.2. This policy standard is linked to the implementation of the following policy documents:

- 3.2.2.1. The National Development Plan (2030).
- 3.2.2.2. The White Paper for Post-School Education and Training (2013).
- 3.2.2.3. Strategic Policy Framework on Disability for the Post School Education & Training System (2018)

3.3. PURPOSE

The primary purpose of this policy standard is to:

- 3.3.1. Provide a consistent and fair approach to assess and determine financial and academic eligibility to new applicants and continuing students.
- 3.3.2. Comply with the provisions of the National Student Financial Aid Scheme Act 56 of 1999, and all amendments of the Act.

- 3.3.3. Provide the criteria and conditions for granting of bursaries to eligible students.
- 3.3.4. Provide the criteria and conditions for assessing appeals in respect of NSFAS funding decisions.

3.4. PRINCIPLES

The following principles apply:

- 3.4.1. Section 19(6) of the NSFAS Act specifically provides that "A right to obtain a loan or bursary from the NSFAS cannot be construed from any provision of this Act."
- 3.4.2. NSFAS financial aid is aimed at students from the poor and working class, who meet the NSFAS eligibility criteria as set out in this document.
- 3.4.3. NSFAS seeks to provide ongoing financial aid to students only if the criteria for continued support are met. As such, continued funding is NOT guaranteed and students who are funded by NSFAS are expected to meet ongoing eligibility criteria to continue receiving financial aid support from NSFAS.
- 3.4.4. In the event a student who was financially eligible at the time that they first received funding becomes financially ineligible as a result of cost-of living related increases, NSFAS reserves the right to cancel funding, and reconsider the funding based on the representation made by the student.
- 3.4.5. In the event that a student switches to a different qualification, continued financial support from NSFAS will only be provided if the institution determines that the student is able to complete his/her revised qualification within the N+ Rule.
- 3.4.6. NSFAS assesses the household income as guided by the South African legal framework and considers the legal responsibility that biological parents and legal guardians have with respect to child maintenance, including children 18 years and older.
- 3.4.7. The student funding policy is aimed at being affordable and implementable, such that students are provided with the financial aid to enable them to succeed at attaining their qualification, subject to the parameters of the funding provided by government and the sustainability of the scheme into the future.
- 3.4.8. A distinction is made between continued NSFAS funding criteria and the decision by an institution on whether or not a student progresses academically. This means that a student may not be eligible for NSFAS funding but may be eligible to study further at an institution.
- 3.4.9. NSFAS has, and will continue to expand, access to third party data sources to verify information and data submitted to NSFAS. Students are thus required to submit a duly signed consent form of their declared parents, guardian or verified parental relationship to NSFAS to enable NSFAS to determine the prospective student's financial eligibility.
- 3.4.10. Non-submission of a complete, accurate and duly signed NSFAS consent form would disqualify a student for NSFAS funding due to NSFAS inability to evaluate and determine financial eligibility. Such applications will be closed and regarded as "rejected".

3.5. AUTHORITIES

These guidelines for the NSFAS eligibility criteria and conditions for funding have been approved by the NSFAS Board in concurrence with the Minister of Higher Education, Science and Innovation in line with the National Student Financial Aid Scheme Act 56 of 1999.

3.6. APPLICABILITY

3.6.1. The policy standard applies to:

- 3.6.1.1. Qualifying students, including students with disabilities studying a NSFAS approved qualification at institution, and who meet the qualifying criteria as specified in this document.
- 3.6.1.2. All institutions are subjected to requirements and conditions as set out in this document and must abide by the rules herein.

3.6.2. NSFAS does not provide financial aid in the following instances:

- 3.6.2.1. Students who have received loans, bursaries or scholarships from non-NSFAS sources to the extent that these defray their cost of study or allowances. (To the extent that these do not cover the full cost of study, NSFAS funding will be considered provided that all eligibility criteria are met).
- 3.6.2.2. A student that has achieved an undergraduate qualification who wants to study on a second undergraduate qualification.
- 3.6.2.3. A student that has achieved a certificate qualification who wants to study on a second certificate qualification.
- 3.6.2.4. Students studying at an institution other than a public University or a public TVET College.
- 3.6.2.5. Students enrolled for qualifications that are not approved by DHET.
- 3.6.2.6. Any student who does not meet the eligibility criteria defined herein.

3.7. RESTRICTIONS AND LIMITATIONS

- 3.7.1. The eligibility conditions and criteria as they pertain to the funding of trades in the TVET Colleges are excluded from this policy. A separate notice will be circulated once the conditions and criteria for the funding of these programmes are finalised.
- 3.7.2. NSFAS is highly dependent on the submission of accurate data from institutions in a timely manner, as well as accurate and complete information from students. Should these not be received, or not received on time, NSFAS processes will be delayed and may result in applications being rejected or continued funding being withdrawn or paused.
- 3.7.3. Notwithstanding anything contained in this policy, NSFAS' responsibility shall be limited only to the provisions of financial aid in respect of the full cost of study, subject to the availability of funds.
- 3.7.4. NSFAS shall not be responsible to fund any item or need which is not specifically provided for in this policy and the terms of the NSFAS Bursary Agreement.
- 3.7.5. Financial aid is awarded for the first term of study only. Funding for subsequent years is at the discretion of NSFAS, subject to availability of funds and provided the student continues to meet the academic and financial criteria stipulated in this policy.
- 3.7.6. NSFAS shall, under no circumstances, be liable for any general damages, special damages and/ or consequential losses, whether such are caused by negligence or any fault or deliberate actions of

NSFAS and its employees.

- 3.7.7. It is a duty of all persons applying, and/or receiving funding to disclose accurate and complete information to institutions and NSFAS, in relation to their NSFAS funding and which may have an impact on their eligibility assessment.
- 3.7.8. It is further a duty of all persons in 3.7.5 above to ensure that NSFAS is, at all times, in possession of current, accurate and complete information and that any changes in their circumstances is notified to NSFAS. NSFAS will in turn, ensure that institutions receive funding decisions that are accurate in a timely manner.
- 3.7.9. In the event that financial aid is extended to any person based on inaccurate, incomplete and/ or outdated information, NSFAS reserves the right to cancel such funding with immediate effect and claim back all funds already disbursed based on such inaccurate and/ or incomplete and/ or outdated information.
- 3.7.10. In the event NSFAS awards a bursary to a student based on falsified information, the Board can cancel the funding and instruct legal proceedings against the student, their biological parents, or legal guardians.
- 3.7.11. Further: Any funding granted to any person who is later found not to have been eligible for funding shall be cancelled with immediate effect and NSFAS reserves the right to claim back all funds already disbursed and report the matter to law enforcement.

4. CONDITIONS AND CRITERIA FOR OBTAINING THE BURSARY

The conditions for obtaining the NSFAS Bursary are explained below.

4.1. CITIZENSHIP AND PLACE OF STUDY

Only South African citizens and permanent residents with a valid South African ID number registered at an institution are eligible for NSFAS DHET funding.

4.2. GENERAL CONDITIONS

4.2.1. General conditions of funding

The following general conditions are applicable for funding.

- 4.2.1.1. Students must be formally registered to study for an approved NSFAS funded qualification at an institution, subject to institutional DHET approved enrolment plans, and meet the financial eligibility criteria, and academic criteria before a bursary award is confirmed.
- 4.2.1.2. The financial need of the student is assessed at the point of first application, and continuing students do not need to re-apply annually, subject to paragraph 4.2.1.5.
- 4.2.1.3. NSFAS may for each subsequent academic term re-assess the eligibility of any funded student and reserves the right to withdraw funding if the student no longer meets the eligibility criteria.
- 4.2.1.4. Returning students and University students that move through the NSFAS funding academic pathway must re-apply and meet the continuing student academic eligibility requirements.
- 4.2.1.5. Students who change institution types (i.e., shift from TVET College to University or vice versa) must re-apply for funding.
- 4.2.1.6. Students who de-register or drop out during an academic term and wish to resume their studies in future academic terms, must re-apply.
- 4.2.1.7. A student can only be funded for one qualification at one institution at any one time.
- 4.2.1.8. Applicants for financial aid accept the terms and conditions of the NSFAS Bursary Agreement (NBA) at the point of application, which indicates that they accept the obligations and responsibilities of the Bursary Programme should they be funded.
- 4.2.1.9. New applicants, returning and continuing students are deemed to have accepted the NBA once the NBA is issued and benefit is derived in terms of the bursary awarded, unless explicitly rejected by the student.
- 4.2.1.10. If a student receives a full bursary from another source, the student and the institution must advise NSFAS within 10 days of receipt of the alternative bursary, the NSFAS bursary must be withdrawn, and no further payments made to the student, and all excess funds must be refunded to NSFAS during the reconciliation process.

- 4.2.1.11. If a student receives a partial bursary from another source, the student and the institution must advise NSFAS of the funding conditions of the new funder within 10 days of receiving the partial bursary, the NSFAS bursary must be reduced, and any excess refunded to NSFAS during the reconciliation process.
- 4.2.1.12. As a rule, financial support granted must be distributed for tuition in the first instance, then accommodation, then other allowances as may be applicable. If the funder has specified the allocation of the financial support granted, then the excess to be returned to NSFAS is calculated on this basis.
- 4.2.1.13. A student who receives financial aid from a funder other than NSFAS and loses this financial aid during the academic term and the NSFAS window for applications is not open, is allowed to apply to NSFAS for financial aid through their institution, if they meet all NSFAS eligibility criteria as set out in this policy standard.
- 4.2.1.14. In respect of paragraph 4.2.1.13, NSFAS will not fund a student whose funding has been discontinued by another funder if the reason for that discontinuation is due to poor academic performance.
- 4.2.1.15. A student that no longer complies with the University N+Rule or TVET College N+Rule may not be funded.
- 4.2.1.16. Financial aid received cannot be used to settle historic debt unless it is specified as such.
- 4.2.1.17. A student must submit all applicable NSFAS forms and supporting documents in a manner that is complete, accurate and free from omission for their application to be considered for funding eligibility evaluation.

4.2.2. TVET funding conditions

- 4.2.2.1. TVET College students studying occupational programmes can only be funded for the cost of tuition for the duration of the qualification. Allowances for TVET college students studying occupational programmes can only be considered subject to clause 5.4.4 of this Eligibility Criteria.

4.2.3. Discontinuation of funding

NSFAS reserves the right to withdraw or cease financial aid to a student under the following circumstances:

- 4.2.3.1. The student no longer meets the financial or academic eligibility as set out in this policy standard; or
- 4.2.3.2. The student has been found to have defrauded NSFAS or another NSFAS beneficiary; or
- 4.2.3.3. The student was funded in error; or
- 4.2.3.4. Incorrect information was submitted by the institution, leading to the student being funded erroneously; or
- 4.2.3.5. Incorrect or false information was submitted by the student when requested to do so; or
- 4.2.3.6. Dual registration records have been received from different institutions for the same student and the dual registration remains unresolved.

4.2.4. University Specific Conditions

The following conditions are applicable to students in respect of University funding

- 4.2.4.1. Students must be studying towards their first certificate qualification or undergraduate qualification.
- 4.2.4.2. Students who have already studied at a university or obtained a prior University qualification do not qualify as FTEN students even if they are entering the first academic term of a new qualification. However, students starting a university qualification for the first time, but who have already achieved a TVET qualification, qualify as a University FTEN student.
- 4.2.4.3. Any funding received by a senior University student prior to 2018 is subject to the conditions of the Loan Agreement already signed.
- 4.2.4.4. University students referred to in **4.2.1.5** must re-apply for funding and may not register for an NCV at a TVET College.

4.2.5. Students with disabilities

- 4.2.5.1. A detailed medical report from a medical professional registered with the Health Professions Council of South Africa is required to support an application for a student with disability.
- 4.2.5.2. Any other chronic diseases or medical conditions can only be considered based on a full medical evaluation, and a detailed report outlining how the condition is manifested in the students' difficulties in accessing teaching and learning, with or without support.

4.3. APPROVED FUNDED QUALIFICATIONS

- 4.3.1. The University and TVET Colleges funded qualifications are approved by the NSFAS and implemented in conjunction with this eligibility criteria.
- 4.3.2. University approved funded qualifications are qualifications that have been accredited by the Council on Higher Education, are registered on the NQF with the institution listed as the originator. These qualifications fall into two broad categories each of which have the following attributes on the NQF.
 - 4.3.2.1. Certificate qualifications are qualifications that have been registered on the NQF, on NQF Level 5 and have a qualification type of Higher Certificate or National Higher Certificate.
 - 4.3.2.2. Undergraduate qualifications are qualifications that have been registered on the NQF on:
 - 4.3.2.2.1. NQF Level 6 and have a qualification type of Advanced Certificate, Diploma (minimum course credits of 240), Diploma (minimum course credits of 360) or National Diploma, or
 - 4.3.2.2.2. NQF Level 7 or 8 and have a qualification type of National First Degree, or National First Degree (minimum course credits of 480).
- 4.3.3. TVET College approved funded qualifications fall into four broad categories, each of which have the

following attributes.

- 4.3.3.1. Pre-Vocational Learning Programme (PLP), this qualification is not registered on the NQF and NSFAS will only fund a student for one academic term on this qualification.
- 4.3.3.2. NATED/Report 191 qualifications which are registered on the NQF as National N certificates. NSFAS will only fund a student for one academic term on this qualification for Report 191 introductory courses.
- 4.3.3.3. NC(V) qualifications which are registered on the NQF as belonging to the General and Further Education and Training Sub- Framework, with the originator defined as Generic Provider – NCV and with the qualification type National Certificate.
- 4.3.3.4. Occupational programmes which are approved for NSFAS funding by DHET.

4.4. FINANCIAL ELIGIBILITY CRITERIA

Financial eligibility criteria are used to assess prospective students applying for funding for the first time continuing and returning students.

4.4.1. Household income

Household income is applicable to non-SASSA recipients only and is determined as follows:

- 4.4.1.1. Where the student/ applicant is unmarried, household income is the sum of the gross income (from all sources) of the biological (or adoptive) mother, the biological (or adoptive) father and the student/ applicant.
- 4.4.1.2. Where the student/ applicant is under legal guardianship, the household income is the sum of the gross income (from all sources) of the legal guardian and that of the student/ applicant.
- 4.4.1.3. Where the student/ applicant is married, the household income (from all sources) is the sum of the gross income of the student's spouse and that of the student/ applicant.
- 4.4.1.4. Students/ applicants who are unmarried and independent of their parents and satisfy the definition of "adult learner" as defined in the Higher Education Act (101 of 1997): Requirements and Conditions for Matriculation Endorsement and issuing of Certificates of Exemption for admission to tertiary studies will be exempted from providing the NSFAS declaration form.

4.4.2. Social grants recipients (SASSA)

- 4.4.2.1. Any student who is a South African Social Security Agency (SASSA) recipient, as validated by NSFAS, automatically meets the financial eligibility criteria and will be eligible for a bursary award if they are registered at an institution and are academically eligible.

4.4.3. Non-social grants recipients (Non-SASSA)

- 4.4.3.1. All students (except those with disabilities), irrespective of when they first registered at an institution will be assessed as financially eligible if the applicant's combined annual household income is R350,000 or less.

- 4.4.3.2. Applicants with disability will be assessed as financially eligible if the applicant's combined annual household income is R600,000 or less.

4.4.4. Third party data sources

- 4.4.4.1. NSFAS will use any third-party data source, over and above the declared household income to determine an applicant's financial eligibility.
- 4.4.4.2. All students are required to submit complete, accurate and duly signed NSFAS consent forms to enable NSFAS to assess the student's financial eligibility.

4.5. ACADEMIC ELIGIBILITY

4.5.1. Academic eligibility criteria

Academic progression criteria will be measured by the percentage of course credits that a student achieves in the academic year.

Institutions and NSFAS will progressively align academic progression criteria requirements.

4.5.2. University academic eligibility criteria

The criteria are applied as follows to students in Universities. Students who receive financial aid from NSFAS must meet set academic achievement criteria, to continue being eligible for financial aid.

- 4.5.2.1. Continuing and FTEN university students must as of 2024 achieve a course credit pass rate of 50 percent.
- 4.5.2.2. Continuing and FTEN university students must achieve a course credit pass rate of 60 percent for the end of the 2024 academic year to succeed academically for 2025 funding year.

4.5.3. TVET academic eligibility criteria

The criteria are applied as follows to students in **TVET Colleges**:

- 4.5.3.1. A bursary may only be awarded to students progressing to the next NC (V) level if they passed at least 5 subjects in the previous NC (V) level.
- 4.5.3.2. A bursary may only be awarded to students progressing to the next Report 191 level if they passed a minimum of 3 subjects in the previous N-Level.
- 4.5.3.3. Academic progression criteria requirements for continuing students studying occupational programmes will be determined by TVET Colleges, and results shared with NSFAS.

4.5.4. N+ rule

- 4.5.4.1. The N+ Rule sets the outer limits for the duration that a student may receive financial aid from NSFAS, the N+ rule is outlined in **4.5.2** below.
- 4.5.4.2. A student that is no longer compliant with the University academic progression pathways or exceeds the University N+ rule may not be funded to study at a university

or TVET College

4.5.4.3. Similarly, a student that is no longer compliant with the TVET College academic progression pathways and exceeds the TVET College N+ rule may not be funded to study at a university.

4.5.5. Academic progression pathways

Only NSFAS approved University and TVET College academic progression pathways are funded and implemented in conjunction with this eligibility criteria and can be described as follows:

4.5.5.1. The only approved University progression pathway is from a qualification that has been defined as a certificate qualification to a qualification that has been defined as an undergraduate qualification (refer to section 4.3.2), noting that NSFAS only funds students studying towards their first certificate or undergraduate qualification.

4.5.5.2. The approved TVET progression pathways for PLP, NC(V) and Report 191 qualifications are as follows:

4.5.5.2.1. The approved progression pathway from a PLP is to a Report 191 Level 1 qualification or a NC(V) Level 2 qualification.

4.5.5.2.2. Bursary recipients who switch from one programme to another (i.e., from NC(V) to Report 191 programme N1 – N3 or vice-versa) or change programmes within an NC(V) or Report 191 programme during the course of their studies are not eligible for financial assistance, unless the student was an FTF and has completed only one academic term of study.

4.5.5.2.3. Furthermore, bursary recipients who complete NC(V) Level 4 are not eligible for financial assistance should they want to enrol for another NC(V) programme or Report 191 programme N1 – N3.

4.5.5.2.4. Similarly, bursary recipients who complete Report 191 N4 - N6 are not eligible for financial assistance should they want to enrol for another Report 191 programme or an NC(V) programme.

4.5.6. Duration of study

4.5.6.1. The University N+ Rule is based on number of years a student is registered in the higher education sector. The TVET College N+ Rule is based on NSFAS funded academic terms at TVET Colleges. The additional NSFAS funded academic term may be for repeating at any level from the entry academic term to exit the academic term. The N+ Rule does not apply to occupational programmes as these programmes are aligned to employment contracts which do not make provision for the N+1 period of study.

4.5.6.2. The N period of study equates to the minimum time required to complete a qualification.

4.5.6.3. In the instance of distance university students studying at a non-contact university, the N period of study equates to double the minimum time required to complete the qualification.

4.5.6.4. The N+1 Rule applies to all students who receive financial aid from NSFAS.

- 4.5.6.5. All students with disability qualify for N+2.
- 4.5.6.6. The additional funding (denoted by 1 or 2) is applied once over a student's academic career within the sector (University or TVET College).
- 4.5.6.7. The N+ rule is applied to the qualification that the student is registered for in the relevant academic term. The N thus changes for students who change qualifications from one academic term to the next.
- 4.5.6.8. Where a student has changed their qualification and the remaining N does not accommodate the time required to complete the different qualification, the student will no longer receive NSFAS funding.

4.6. APPEALS

- 4.6.1. A student whose application for financial aid is rejected, or continuing student who did not meet academic progression criteria, may lodge an appeal with the NSFAS.
- 4.6.2. Appeals must be received within the specified timelines to be considered.
- 4.6.3. Appeals will only be considered for students who applied to NSFAS financial aid.
- 4.6.4. Appeals from students who exceed the income thresholds will only be considered if:
 - 4.6.4.1. The financial circumstances of their household have changed since the submission of their application and evidence of this is provided to NSFAS.
 - 4.6.4.2. Students can provide evidence that their household income is indeed below the threshold.
 - 4.6.4.3. A key contributor to their household income has become incapacitated or is deceased since the submission of their application.
 - 4.6.4.4. The student/ applicant has been declared independent of their biological parents by a court and the court has determined that the parents are not responsible for the student's/ applicant's maintenance, including the cost of his/ her education.
 - 4.6.4.5. The student/ applicant is from a child headed household and this is substantiated by a report from a social worker registered with the Department of Social Development.
- 4.6.5. Appeals from students who failed to meet the academic eligibility criteria will only be considered if:
 - 4.6.5.1. The student is a continuing student who was not a FTEN or FTF student in their previous academic term of study; AND
 - 4.6.5.2. The student's failure to complete their academic term successfully is due to severe ill health for an uninterrupted period of two or more months of the academic term or during examinations, or there has been death in his/ her immediate family during the academic term, or the student was the subject of a violent crime, or the student was pregnant and gave birth during the academic term, and the institution has evaluated the student and completed the NSFAS standard propensity letter confirming the student will complete their qualification within an additional academic term; OR
 - 4.6.5.3. The student with disability must submit a medical report indicates that the student failed to complete their academic term due to the nature of their disability and the

institution OR

- 4.6.5.4. The student can provide evidence that the academic results received by NSFAS are incorrect.
- 4.6.5.5. A continuing student who was a FTEN or FTF student in their previous academic term of study does not need to appeal as the student will automatically be funded for their next academic term, provided that all other eligibility criteria are met.
- 4.6.6. Appeals from students who no longer meets the N+ Rule will only be considered if:
 - 4.6.6.1. The student's failure to complete their academic term successfully is due to severe ill health for an uninterrupted period of two or more months of the academic term or during examinations, or there has been death in his/ her immediate family during the academic term, or the student was the subject of a violent crime, or the student was pregnant and gave birth during the academic term, OR
 - 4.6.6.2. A student with a disability and a medical report which indicates that the student failed to complete their academic term due to the nature of their disability and the institution has evaluated that the student has the propensity to complete their qualification within the additional academic term.
 - 4.6.6.3. The student is a university student who can prove that he/ she has 50% or less final year course credits to complete and achieve his/ her qualification and the institution has evaluated that the student has the propensity to complete their qualification within an additional academic term. University students who fall into this category will be funded similar to distance university students, provided that their appeal is successful; OR
 - 4.6.6.4. The TVET student who can prove that he/ she has two or less subjects left to complete their Report 191 qualification or three or less subjects to complete their NC(v) Qualification and the institution has evaluated that the student has the propensity to complete their qualification within an additional academic term. TVET students who fall into this category will be funded similar to distance TVET students, provided that their appeal is successful; AND
- 4.6.7. In situations where a student has not been allowed to progress academically by an institution, appeals in relation to this must be directed at the institution.
- 4.6.8. Appeals from students who were rejected for financial aid by NSFAS due to data or information errors submitted by them will only be considered if:
 - 4.6.8.1. The error does not relate to an error in the ID number, first name or surname of the student entered on the application – students must submit their correct identity details as it appears on their ID documentation. Failure to do so will result in applications being rejected. Should the application window still be open, students may reapply for funding.
 - 4.6.8.2. Students provide sufficient evidence that the data or information submitted was indeed incorrect.
- 4.6.9. Students are not permitted to appeal if:
 - 4.6.9.1. They are registered for a qualification that NSFAS does not fund.
 - 4.6.9.2. They have reached N+2 (N+3 in the case of a student with disability).
 - 4.6.9.3. The detail of the appeal indicates that the student is disclosing different parental or legal

guardian information than disclosed in the application, or if the student is now indicating that he/ she is independent which is different to the application.

- 4.6.9.4. The institution has not submitted their registration record or submitted an incorrect registration record to NSFAS – such queries must be directed to the institution.
- 4.6.10. Failure to provide sufficient and substantive evidence in support of an appeal as required within the time frames required will lead to an appeal being rejected.
- 4.6.11. NSFAS reserves the right to validate all appeal documentation to confirm the validity of the appeal, including third party data sources, and will reject an appeal where the supporting evidence cannot be validated or confirmed.
- 4.6.12. NSFAS reserves the right to reject supporting evidence based on affidavits.

5. COST OF STUDY COVERED BY NSFAS

5.1. TUITION COSTS

- 5.1.1. The tuition cost is the agreed institutional tuition cost for the actual programme of study for each student based on approved institutional fee handbook. NSFAS will only pay tuition costs in line with the agreed sector increase on the tuition cost for applicable academic year 2024.
- 5.1.2. The registration fee must be included in the tuition cost. This should reflect as one cost rather than as separate items, regardless of how institutions manage their payment processes. Students qualifying for NSFAS funding are not required to pay the initial registration.

5.2. ALLOWANCES

- 5.2.1. Allowances of students will be paid based on an approved NSFAS payment channel.
- 5.2.2. Accommodation for University and TVET students will be capped depending on whether they live in a metro or another area. The accommodation cap for students living in metro areas is R50 000 per annum. The accommodation cap for all other students is R41 000.
- 5.2.3. The following are metro areas in South Africa:
 - Buffalo City (East London)
 - City of Cape Town
 - Ekurhuleni Metropolitan Municipality (East Rand)
 - City of eThekweni (Durban)
 - City of Johannesburg
 - Mangaung Municipality (Bloemfontein)
 - Nelson Mandela Bay Metropolitan Municipality (Gqeberha)
 - City of Tshwane (Pretoria)
- 5.2.4. Institutions in non -metro areas may request NSFAS to review the assigned accommodation CAP in exceptional circumstances. Such request must be accompanied by a detailed motivation and supporting evidence for NSFAS consideration.

5.3. UNIVERSITY ALLOWANCES

5.3.1. Allowance caps

The table below provides an indication of which allowances are applicable to different categories of allowances for contact University students for the 2024 academic year.

Accommodation type	Allowances Type				
	Learning Materials Allowance	Living Allowance	Personal Care Allowance	Accommodation Allowance	Transport Allowance
University managed and catered	R5,460	n/a	n/a	Capped metros R66,500 Capped other areas R57 500	n/a
University managed self-catering	R5,460	R16,500	n/a	Capped R50,000 metros and R41 000 other areas	n/a
Living with relatives (not in private accommodation)	R5,460	R16,500	n/a	n/a	R7,875
Private off campus accredited accommodation	R5,460	R16,500	n/a	Capped R50,000 metros and R41 000 other area Region (with lease agreement)	n/a

- 5.3.2. Distance University students, who are studying less than 60 course credits towards their qualification, qualify for the learning materials allowances only.
- 5.3.3. Allowances for students in distance education programmes are calculated based on the number of courses registered up to a maximum of R5,460.
- 5.3.4. Distance University students studying an equivalent full-time course credit load qualify for the personal care allowance of R3,045 per academic year. This requires a student to be registered for a minimum of 120 course credits in one academic year.

5.3.5. Living allowance

- 5.3.5.1. Subject to paragraphs 5.3.2 and 5.3.4, a living allowance is provided to all NSFAS funded students at universities not accommodated in catered residences to cover food and incidental expenses. In 2024, this allowance will be R16,500; (R3,045 personal care allowance per year and R13,455 meal allowance per year).

5.3.6. Accommodation and Travel allowances

- 5.3.6.1. Students may either qualify for the travel allowance or the accommodation allowance.
- 5.3.6.2. All institution owned or leased, and private accommodation will be capped at R50,000 in metro areas and R41 000 in all other areas per academic year.

- 5.3.6.2.1. Students residing with immediate family or with relatives do not qualify for accommodation allowances.
- 5.3.6.2.2. Students living in institution owned accommodation, or leased accommodation qualify for a capped annual accommodation allowance as per table.
- 5.3.6.2.3. Students living in accredited private accommodation qualify for a capped accommodation allowance of up to R50,000 in metro areas and R41 000 in all other areas per annum.
- 5.3.6.2.4. Students living in institution catered accommodation qualify for a maximum allowance capped at R66,500 in metros and R57,500 in all other areas per annum. (accommodation inclusive of the living allowance and personal care)
- 5.3.6.2.5. Students only qualify for one accommodation allowance type per academic term.
- 5.3.6.2.6. Students who opt to make their own accommodation arrangements with immediate family or with relatives do not qualify for the accommodation allowance. Instead, these students qualify for a travel allowance determined by the institution, up to a maximum of R7,875 in 2024.

5.3.7. Learning materials allowance

- 5.3.7.1. All university students qualify for a learning material allowance, which is set at a maximum amount of R5,460 for students for the 2024 academic year.
- 5.3.7.2. The learning material allowances must be used for the purchase of academic books and materials and/ or a learning device. Only one allowance is provided per student per academic year.

5.4. TVET COLLEGE ALLOWANCES

5.4.1. Allowance caps

The table below indicates the allowances applicable to TVET College students for the 2024 academic year and who are not categorised as distance TVET College students.

Accommodation type	Allowance type			
	Living Allowance	Personal Care Allowance	Accommodation	Travel
TVET college owned and self-catered residence	n/a	R3,045	Capped metros R60,000 Capped other areas R51 000	n/a
TVET college managed and leased self-catered accommodation	R10,000	R3,045	Capped R50,000 metros and R41 000 other areas	n/a
Private off campus accredited accommodation	R10,000	R3,045	Capped R50,000 metros and R41 000 other areas	n/a
Residing less than 10 km from the College (this means from 0 km and beyond but up to 9.9 km)	R10,000	R3,045	n/a	R7,718

- 5.4.2. Distance TVET College students qualify for the personal care allowance of R3,045 only.
- 5.4.3. TVET College students may either qualify for the travel allowance or the accommodation allowance.
- 5.4.4. TVET College students who are registered on an occupational qualification may qualify for allowances ONLY if in simulated training, students registered on an occupational qualification that have an employment contract and are paid stipend do not qualify for NSFAS allowances.
- 5.4.5. Students only qualify for one accommodation allowance type per academic term except for annual students.
- 5.4.6. Students residing with relatives or immediate family members do not qualify for accommodation allowances.
- 5.4.7. TVET College students that are not allocated accommodation by their institution can apply to NSFAS for private accommodation.
 - 5.4.7.1. NSFAS and the institution must enforce the rental /lease agreement on favorable terms for the student and claim accommodation allowances according to the lease agreement amount not exceeding the accommodation cap for metro and other areas.
 - 5.4.7.2. Students must confirm proof of home address when applying for the accommodation

and confirm that such student is not residing with relatives or immediate family members.

5.4.8. TVET College students who do not provide the proof of home address as specified in 5.4.7.2 will automatically qualify for the travel allowance and not the accommodation allowance.

5.5. ALLOWANCES FOR STUDENTS WITH DISABILITIES

5.5.1. Allowance caps

Allowances, excluding human support, for students with disabilities attending TVET Colleges will as of 2024 be supported directly by the NSFAS. TVET Colleges are expected to collaborate with NSFAS on establishing revised processes for the management of the disability allowances.

Students with disabilities qualify for the following allowances:

Allowance	Applicability	Conditions	Amount
Living allowance (including meals)	Students qualify on the same basis as all their University / TVET students	The same conditions apply as to other University students. No separate meal allowance is provided for human support.	R20,000 per academic year
Learning materials allowance	University Students qualify on the same basis as all other University students TVET College learning material allowance is included in the cost of tuition	Where the cost of learning materials differs, a motivation must be submitted to NSFAS for approval	R6,000 per academic year for university students only
Assistive devices	Students may only qualify for an assistive device if this is required in terms of a report from medical doctor, approved by the institution's Disability Unit and approved by NSFAS. Students qualify for one assistive device over the duration of their studies. An additional assistive device due to changing needs of a student maybe considered on condition the stipulated assistive device allowance is not exceeded over the study duration.	The device must be relevant to the student's Disability and must be in respect of devices that are required to facilitate access to teaching and learning resources.	Actual cost limited to R50,000 as a once off allowance.
Repairs and maintenance of assistive devices	Students qualify for a repairs and maintenance of assistive devices if these are required as a result of normal wear and tear.	No new assistive devices can be purchased with this allowance Damage or breakage of the	Actual cost limited to R2,000 per academic year.

Allowance	Applicability	Conditions	Amount
		assistive device must be as a result of normal wear and tear and not as a result of neglect, abuse or carelessness.	
Human support	University students only may qualify for human support if this is required in terms of a report approved by a Registered Medical Professional with the HPCSA, and the institution's Disability Unit and approved by NSFAS. Students qualify for a single human support each academic year.	The human support must be relevant to the student's Disability and must be in respect of support that is required to facilitate access to teaching and learning resources.	Actual cost limited to R50,000 per academic year. Human support allowances will be disbursed to TVET College students by TVET Colleges.
Assessment costs	Students qualify for an assessment cost allowance only if requested by the Disability Unit (and approved by NSFAS) for the purpose of determining the teaching and learning support requirements.	The assessment must be for the purposes of determining the human support or assistive device required by the student for access to teaching and learning resources.	Actual cost limited to R2,000 as a once off allowance.

All the above allowances will be paid by NSFAS provided they are not funded by another provider.

5.5.2. Assistive devices

- 5.5.2.1. Students with disabilities do not automatically qualify for the allowance for assistive devices, or the repairs and maintenance thereof. The allowances are only granted if the student application for these allowances is approved, and all conditions and criteria are met as set out in this policy standard.
- 5.5.2.2. If students transfer from one institution to another or across sectors, the annual threshold limit for the duration of the study period still applies.
- 5.5.2.3. The purchase of duplicate devices is not permitted.
- 5.5.2.4. NSFAS will honour payments for assistive devices, repairs and maintenance of assistive devices and assessment costs on condition that:
 - 5.5.2.4.1. The nature of the goods and services are relevant to the nature of disability indicated on the application.
 - 5.5.2.4.2. The institution has ensured that accredited suppliers are used for the procurement of these goods and services.
 - 5.5.2.4.3. The required supporting quotations and invoices are submitted to NSFAS.
- 5.5.2.5. The following table illustrates examples of assistive devices:

Disability	Assistive Device
Physical Disability Impairment (Movement, mobility, locomotor)	Wheelchairs Recorder (Tetra & Quadriplegic) Boots (footwear) Walking stick Crutches, calipers, ferrules Walking frame Writing splint Ankle Brace and splints Foot and leg orthotics And any other as required
Visual impairment or Disability (Blind and partially sighted)	Perkins Braille Recorder/ digital recorder Specialised digital device (a normal digital device/laptop cannot be purchased with this allowance) Spectacles/magnifiers: Refraction only single vision, bifocals fixed tints And any other as required
Hard of hearing or Disability (hearing loss / impairment and/ or deafness)	Hearing aids and ear moulds Assistive Listening Devices (ALDs)
Learning Disability and/ or other communication disorders (ADD, ADHD, spectrum disorders, dyslexia dyspraxia, dysphasia)	Digital voice recorders Fluency device Autistic Augmentative and Alternative Communication Devices And any other as required

And any other related devices that are in support of or related to the above mentioned.

5.5.3. Human support

5.5.3.1. Students with disabilities do not automatically qualify for the allowance for human support. The allowance is only granted if the student application for this allowance is approved, and all conditions and criteria are met as set out in this policy standard.

5.5.3.2. NSFAS will honour payments for human support on condition that:

5.5.3.2.1. The nature of the human support is recommended by the HPCSA registered

medical practitioner.

- 5.5.3.2.2. The institution confirms and supports the need for human support.
- 5.5.3.3. Carers appointments must be made by the student involved and their guardians / parents.
- 5.5.3.4. The following are examples of human support:
 - 5.5.3.4.1. Guide dog
 - 5.5.3.4.2. Scribes
 - 5.5.3.4.3. Note takers
 - 5.5.3.4.4. Carers
 - 5.5.3.4.5. Individual reading support
 - 5.5.3.4.6. Tutors
 - 5.5.3.4.7. Sign Language Interpreters
- 5.5.3.5. In the event that the human support is in the form of a carer the carer may be anyone selected by the student living with the disability and approved by the institution, provided that all supporting documents are ratified by NSFAS prior to funding being approved.
- 5.5.3.6. Where institutions provide carers as referred to in 5.5.3.3 to support a number of students with disabilities, the following conditions apply:
 - 5.5.3.6.1. The students must have opted into the arrangement for a minimum of one academic year and understands that the institution may retain the full human support allowance.
 - 5.5.3.6.2. The charge to NSFAS is the actual cost of the carer(s), limited to the human support allowance cap per student participating in the arrangement. Any excess costs if for the account of the institution.
 - 5.5.3.6.3. Where the actual costs of the carer(s) are lower than the capped human support allowance for all students participating in the arrangement, the “saving” is to be allocated across all NSFAS funded students participating in the arrangement equally.
- 5.5.3.7. Where students wish to enter into similar arrangement privately (i.e. the sharing of human support not arranged by the institution), approval from both the institution and NSFAS is required and similar conditions as outlined in 5.5.3. will apply.
- 5.5.3.8. A signed opt-in form should accompany the claim for Human Support in line with 5.3.3 and all supporting evidence will be considered by NSFAS.
- 5.5.3.9. Students who are currently funded by NSFAS will be eligible for Disability bursary funding, if during the course of their studies, they become permanently disabled.

5.5.4. Funding from non-NSFAS sources

- 5.5.4.1. In the event that a student is funded by a donor other than NSFAS and that funding does not cover the full cost of study, then the student may apply to NSFAS on condition that

he/she meets the criteria as specified in this policy standard and vice versa.

5.5.4.2. In the event that a student is funded by a donor other than NSFAS and that funding does not provide for the NSFAS allowances for students with disabilities where these are required, then the student may apply for these allowances to NSFAS on condition that he/she meets the criteria as specified in this policy standard.

6. ROLES AND RESPONSIBILITIES

6.1. UNIVERSITY RESPONSIBILITIES

- 6.1.1. Universities should notify NSFAS about students who exit the system for whatever reason during the academic year, as well as students who enroll in semester courses.
- 6.1.2. Universities must identify students receiving funding from more than one source and inform NSFAS by no later than 31st July in the academic year so that NSFAS allocations are adjusted accordingly based on the amounts of other funding received.
- 6.1.3. Universities must enable the integration of systems and direct exchange of data with NSFAS.
- 6.1.4. Universities must make it known to students that they cannot receive funding for the same qualification from more than one source without notifying the institution and NSFAS.
- 6.1.5. Universities must allow students who are recipients of NSFAS bursaries to register without paying a registration fee, if they have been confirmed as provisionally funded, as this will be paid as part of their full tuition fee.
- 6.1.6. In the event that upfront payments are made by NSFAS, the payment must in the first instance, direct funding to allowances and then secondly direct funding towards paying the first instalment of the tuition fee.
- 6.1.7. Universities must provide the following data and information:
 - 6.1.7.1. The registration details of all NSFAS eligible students studying funded approved qualifications by no later than 31st March of the academic year.
 - 6.1.7.2. Any institution that cannot adhere to the prescribed submission deadline must inform NSFAS in writing and confirm the actual date by which such registration data will be submitted.
 - 6.1.7.3. Student academic and results data, clearly indicating when a student has graduated.
 - 6.1.7.4. Academic eligibility of all students.
- 6.1.8. Universities must submit accurate and complete registration data to NSFAS according to the timeline set in clause 6.1.7.1 of this policy standard. If the data is incorrect or incomplete and result in students that are funded that should not be funded, or a student being paid in excess of what the actual cost of study, the excess is for the institutions' own account.
- 6.1.9. Universities must only submit registration records for students who are registered on funded qualifications (and not expired) and must inform students if this is not the case.
- 6.1.10. Where a student has changed their qualification and the remaining N does not accommodate the time required to complete the different qualification, the institution must inform the student that he/she will no longer get NSFAS funding (no longer eligible for funding and the institution must not submit the registration records for that student).
- 6.1.11. All unutilized student funds owed to NSFAS must be returned to NSFAS within stipulated timelines.
- 6.1.12. Universities must only allow students to consider private accommodation if University residences are already full or in instances where the University does not have student residential facilities.

- 6.1.13. Universities will not be permitted to change allowance types submitted within a particular academic term without the change being approved by NSFAS prior to such a claim being submitted, and the necessary budgetary approval obtained.
- 6.1.14. Where an institution has claimed for an incorrect allowance type which resulted in an under payment by NSFAS, the change in allowance type must be approved by NSFAS prior to such a claim being submitted.
- 6.1.15. Where an institution has claimed correctly for university owned or university leased accommodation, or university accredited accommodation, but the student has shifted to private accommodation during the academic year, the accommodation allowance payable to the student is limited to the remaining balance of the R45,000 capped amount.
- 6.1.16. Where allowances are paid to students, a detailed system of records of monthly payments made must be maintained and reported to NSFAS and supporting audit trails retained for a minimum of 5 years.
- 6.1.17. Universities must abide by funding rules when disbursing funding to students.
- 6.1.18. Universities must open a separate bank account to administer NSFAS funding.
- 6.1.19. Universities must provide statements to NSFAS on the utilisation of the funds.
- 6.1.20. Institutions must facilitate cancellation of duplicate registration and share details with NSFAS.
- 6.1.21. Institution audits must be done according to the NSFAS audit procedures and audit certificates must be shared with NSFAS.

6.2. TVET COLLEGE RESPONSIBILITIES

- 6.2.1. TVET Colleges should notify NSFAS about students who exit the system for whatever reason during the academic cycles.
- 6.2.2. TVET Colleges must identify students receiving funding from more than one source and inform NSFAS so that NSFAS allocations are adjusted accordingly based on the amounts of other funding received.
- 6.2.3. TVET Colleges must make it known to students that they cannot receive funding for the same qualification from more than one source without notifying the institution and NSFAS.
- 6.2.4. TVET Colleges must allow students who are recipients of NSFAS bursaries to register without paying a registration fee, if they have been confirmed as financially eligible, as this will be paid as part of their full tuition fee.
- 6.2.5. In the event that upfront payments are made by NSFAS, the payment must in the first instance, direct funding to allowances and then secondly direct funding towards paying the first instalment of the tuition fee.
- 6.2.6. TVET Colleges must provide the following data and information:
 - 6.2.6.1. The registration details of all NSFAS eligible students studying funded approved programmes.
 - 6.2.6.2. Student academic and results data, clearly indicating when a student has graduated.
 - 6.2.6.3. Academic eligibility of all students.

- 6.2.7. TVET Colleges must submit accurate and complete data to NSFAS within the time frames set. If the data is incorrect or incomplete and results in students that are funded that should not be funded, or a student being paid in excess of the actual cost of study, the excess is for the institutions' own account.
- 6.2.8. TVET Colleges must only submit registration records for students who are registered on funded qualifications (and not expired) and must inform students if this is not the case.
- 6.2.9. Where a student has changed their qualification and the remaining N does not accommodate the time required to complete the new qualification, the institution must inform the student that he/she is no longer eligible for funding and not submit the registration records for that student.
- 6.2.10. All credits owed to NSFAS must be returned to NSFAS with earned interest by no later than 31 March of the next academic year.
- 6.2.11. TVET Colleges must only allow students to consider private accommodation if TVET College residences are already full or in instances where the TVET College does not have student residential facilities.
- 6.2.12. TVET Colleges will not be permitted to change allowance types submitted within an academic term without the change being approved by NSFAS prior to such a claim being submitted, and the necessary budgetary approval obtained.
- 6.2.13. Where an institution has claimed for an incorrect allowance type which resulted in an under payment by NSFAS, the change in allowance type must be approved by NSFAS prior to such a claim being submitted.
- 6.2.14. Where allowances are paid to students by the TVET College, a detailed system of records of payments made must be maintained and supporting audit trails retained for a minimum of 5 years.
- 6.2.15. TVET Colleges must abide by funding rules when disbursing funding to students.

6.3. STUDENT RESPONSIBILITIES

- 6.3.1. Students must apply for NSFAS financial aid on time, submitting all the valid required documents.
- 6.3.2. Students must submit accurate, complete and correct information to NSFAS when applying for financial aid and when submitting appeals. Failure to do so will result in applications and appeals being rejected.
- 6.3.3. Should a student or applicant submit data that is incorrect or incomplete and this results in students that are funded that should not be funded, or a student being paid in excess of the actual cost of study, NSFAS will withdraw financial aid and claim the funds back from the student.
- 6.3.4. Students must inform NSFAS and their institutions if they have other sources of funding (i.e., double-dipping) within 10 days of receipt of such funding.
- 6.3.5. Students must notify NSFAS in the event of a change of qualification or when they exit a qualification.
- 6.3.6. Students must confirm with the institution that the qualification they register for is an approved qualification and is indeed funded (and not expired).
- 6.3.7. Students must meet all academic progression criteria and attendance requirements of their courses and institutions.

- 6.3.8. Students must meet individual financial commitments, e.g. managing allowances.
- 6.3.9. NSFAS students are subject to the student residence and private accommodation policies, including accommodation contract conditions of the institution and accommodation providers where they reside.
- 6.3.10. Students are required to read and understand the institution policy with respect to accommodation allowances and especially note the terms and conditions when electing to shift from one accommodation type to another during the academic term.
- 6.3.11. Students who apply at various institutions must cancel registration at all institutions where they are not eventually formally registered to avoid dual registrations. Failure to do so will result in NSFAS blocking all payments to such students until dual registrations are resolved.
- 6.3.12. NSFAS funded students that register at multiple institutions have a responsibility to deregister and confirm with NSFAS within 10 days of the start of the academic term, the institution that they chose to study at.
- 6.3.13. NSFAS funded students must complete the NSFAS direct payment onboarding process within 10 days of completing registration for the academic term.
- 6.3.14. NSFAS funded student must not engage in activities that aim to defraud the scheme and fellow students.
- 6.3.15. Where a NSFAS funded student is required to submit documents to NSFAS for funding decisions, the student must do so within 10 days of receipt of notification to submit required information to NSFAS.
- 6.3.16. Student must always ensure that they contact details are updated to maintain constant communication with NSFAS.
- 6.3.17. Student must aim to complete their studies within the N+ Rule and maintain the academic progression rules of NSFAS.
- 6.3.18. Student must use the learning material allowance for the intended use (acquisition of study material or a digital learning device).
- 6.3.19. All students in receipt of the financial aid from NSFAS must abide by terms and conditions as set out in the agreement.

6.4. NSFAS RESPONSIBILITIES

- 6.4.1. NSFAS will publish the NSFAS Eligibility Criteria and Conditions for Financial Aid each year. This includes the terms and conditions contained in the NSFAS Bursary Agreement.
- 6.4.2. NSFAS will publicize the application process available to students and the relevant deadlines for such applications.
- 6.4.3. Applications will be evaluated in terms of NSFAS Eligibility Criteria and Conditions for Financial Aid.
- 6.4.4. NSFAS will make decisions on financial eligibility of applicants and continuing students and provide an indication of their funding status to the institution, to the extent that the student is registered with that institution.
- 6.4.5. NSFAS will provide an integration and portal platform to be used by the Institution to enable the exchange of data and to facilitate the timeous processing of data for eligible students.

- 6.4.6. To facilitate timeous conclusion of NSFAS Bursary Agreements and the subsequent disbursement of funds, NSFAS will ensure that NSFAS Bursary Agreements are timeously generated for eligible students.
- 6.4.7. NSFAS will ensure timeous disbursements to the Institutions and students. All NSFAS disbursements in favour of the Institution will be made in accordance with a predetermined schedule. NSFAS shall provide the Institution with a remittance for each disbursement, including any advance disbursement.
- 6.4.8. NSFAS will facilitate the onboarding process (know-your-client (KYC)) to assist students to access their NSFAS bank account.
- 6.4.9. NSFAS will manage the appeals process for unsuccessful applicants and continuing students.
- 6.4.10. NSFAS shall provide the Institution with N+ statuses/parameters for continuing students prior to registration.
- 6.4.11. NSFAS must comply with the National Treasury and PFMA requirements. As such, all NSFAS funding decisions and payments are subject to these requirements and restrictions.

7. PAYMENT OF PRIVATE ACCOMMODATION ALLOWANCE EXCEPTIONS

7.1. PAYMENT OF PRIVATE ACCOMMODATION ALLOWANCES

7.1.1. Payment of the accommodation allowance for institution and private accommodations that do not meet the MNSFSH will be rationed according to the NSFAS criteria as determined below:

Allowance category	Split Payments for Accommodation that does not provide services required by the MNSFSH			
	Sourcing of Funds	Landlords	Institution	Student
Accommodation	NSFAS ACCOMMODATION ALLOWANCE	Rental Rate Determined by NSFAS	Rental Rate Determined by NSFAS	n/a
Transport ¹			R7,785	
Data				R2,000
Utilities				R5,000

7.1.2. Private Accommodation allowance split

- 7.1.2.1. If the accommodation does not provide all the services, the maximum amount for the accommodation will be determined by NSFAS or the institution.
- 7.1.2.2. Where students reside 10 km away from campus, such students qualify for the actual transport allowance of R7, 718, the allowance will be paid directly to the student where the institution has not made travel arrangements on behalf of their students.
- 7.1.2.3. Where the institution has made travel arrangements for students that reside 10 km away from the campus, the travel allowance will be paid to the institution.
- 7.1.2.4. Where landlords do not provide data, a monthly allowance equivalent to R2,000 per annum will be paid directly to the students to acquire data.
- 7.1.2.5. Where landlords are not able to provide consistent water and electricity an annual amount of R5,000 paid will be paid directly to students for utilities.

¹ Where transport is managed by the institution, this allowance will be paid to the institution. Alternately where this arrangement does not exist the allowance will be paid to the student.

8. COMBATTING FRAUD AND CORRUPTION

- 8.1.1. NSFAS has a zero tolerance to fraud and corruption and as such will do what is required to combat any such acts that are discovered within its environment.
- 8.1.2. NSFAS funding is aimed at those students who meet the eligibility criteria as contained in this document. NSFAS makes funding decisions based on the information submitted by the students and the institutions and verifies this information against third party data sources as far as possible. Where NSFAS finds that students have misrepresented, omitted or falsified their information in any way, or where the information submitted does not align to third party data sources, NSFAS reserves the right to terminate or deny financial aid to the student, as well as deny any further financial aid to that student, and recover all costs to date from that student.
- 8.1.3. Where incorrect information is provided by an institution (whether in error or deliberately) which results in NSFAS making erroneous funding decision or paying a student incorrectly, the institution is liable for those costs.
- 8.1.4. NSFAS reserves the right to initiate criminal and/ or civil proceedings to parties who falsely present themselves as the parents or guardians or spouse of an applicant as well as the biological parents of applicants who knowingly allow their children to falsify parental information in an application for NSFAS funding, or the actual spouse in the case of a married applicant.
- 8.1.5. Students as well as Departmental, institution officials, and NSFAS employees are not allowed to provide travel and accommodation or any other services to NSFAS beneficiaries. This practice constitutes a conflict of interest.
- 8.1.6. Students, institution officials, departmental officials or NSFAS staff who are found to have defrauded NSFAS or NSFAS funded students, or misrepresented any information to NSFAS, will be subjected to an investigation process.
- 8.1.7. NSFAS reserves the right to institute civil and/ criminal proceedings where students and/ or institutions do not declare instances of double dipping to NSFAS such that excess funds can be returned to NSFAS within the relevant academic year.
- 8.1.8. Students residing with immediate family members or relatives do not qualify for accommodation allowances. Where this is found to be the case, it is considered fraud.
- 8.1.9. Upon completion of this investigation process any students, institution officials or NSFAS employees may be subjected to the relevant disciplinary process and may have criminal charges laid against them.
- 8.1.10. The civil process will also be followed by NSFAS to recover any loss suffered as a result of any fraudulent act committed by any students, institution officials or NSFAS employees. In the event that these suspects are found guilty, the relevant sanctions will apply which may include withdrawal of the bursary, cancellation of allowances, disqualification from ever being eligible for NSFAS funding in future, re-payment of all funding received to date, and/ or expulsion/dismissal.
- 8.1.11. High levels of fraud and corruption involved in the awarding of accommodation allowances to students have been noted. Each institution must verify residential addresses and pictures of accredited accommodation, to combat fraud and corruption NSFAS reserves the right to conduct physical address verification using randomized samples. Institutions must maintain reports on

verification of residential addresses of beneficiaries of accommodation allowances for audit purposes and confirm that those in receipt of the accommodation allowance qualify in terms of this policy standard and for the amounts that are being paid. In cases where the institution i.e. a TVET college has its own student accommodation especially those developed through Student Housing Infrastructure Programme, NSFAS will pay the student accommodation allowances directly to the respective TVET college. TVET colleges must also verify residential addresses of unaccredited accommodation.

- 8.1.12. Where institutions are paying allowances to students, the correct allowance allocations, as set out in this document, must be paid to students. The inflation of allowances or tuition costs is regarded as an abuse of NSFAS funding.

9. POPIA COMPLIANCE

NSFAS will use any third-party data sources to verify declared household income as well as academic registration and performance of students.

Verification of an applicant's financial eligibility includes, but is not limited to income of declared parents, guardian or verified parental relationship with third parties including (but not limited to) SARS and SASSA, including the use of Credit verification agencies.

NSFAS complies with the provisions of the Protection of Personal Information Act and is therefore required to obtain consent to access to third party data sources to verify information and data submitted to NSFAS in order to determine financial eligibility.

Students are thus required to submit a duly signed consent form of their declared parents, guardian or verified parental relationship to NSFAS to enable NSFAS to determine the prospective student's financial eligibility.

Students/ applicants are thus obliged to submit all relevant and true information to NSFAS.

10. EXCEPTIONS AND DEVIATIONS

- 10.1.1. Notwithstanding anything to the contrary, any institution who is non-compliant to the provisions set out in this document, or who is not able to comply with any provision, must apply for a deviation which must be tendered to and accepted by NSFAS by way of a written declaration or application for consideration.
- 10.1.2. An application for deviation must include the reasons for the deviation, any mitigations that may apply, and the action plan that the institution will implement in order to become compliant, together with target dates.
- 10.1.3. To the extent that the non-compliance relates to a condition or criteria for funding, the concurrence of the Minister must be sought by NSFAS.
- 10.1.4. The institution must submit their application for deviation 20 working days prior to any expected disbursement by NSFAS relating to the non-compliance.
- 10.1.5. Institutions who wish to deviate from this policy standard with respect to the award of allowances must apply to do so to NSFAS by no later than 31 January each year. The application must clearly state which provisions it wishes to deviate from, the number of students impacts, and the financial implications, clearly indicating where there are additional financial requirements, if any.
- 10.1.6. Institutions which are not located in metros but have exceptional circumstances may submit a motivation, including providing the relevant financial evidence, to NSFAS requesting a review of the accommodation cap classification.

11. REVIEW AND REVISION

This policy is subject to review and revision at least within 24 months subject to Board review.

12. ANNEXURE ON FUNDING PRINCIPLES

12.1. REGISTERING FOR QUALIFICATIONS THAT ARE FUNDED BY NSFAS

- 12.1.1. NSFAS only funds a student when they registered on an approved qualification (students may refer to the SAQA website), even if the student meets all other eligibility criteria. This means that a student may be eligible for financial aid and will not receive any funding if they are registered for an unfunded qualification.
- 12.1.2. NSFAS confirms whether a student is indeed registered on a funded qualification when it receives the registration data from an institution.
- 12.1.3. In addition, NSFAS will not fund a qualification that is expired or that is not registered on the NQF. An expired qualification is determined by considering the last enrolment date, last registration date and last achievement date for that qualification.
- 12.1.4. Students are advised to verify that their qualification is indeed funded (and not expired) with their institution prior to registering.

12.2. THE N+ RULE EXPLAINED FOR UNIVERSITY STUDENTS

- 12.2.1. The N+ Rule for University students will continue to be based on the number of years in higher education rather than the number of years funded. The rationale for the rule being applied in this way is based on the principle that NSFAS is assisting students achieve their first qualification for University students.
- 12.2.2. There is also a fairness element to this - if the number of years funded are counted, a student who is funded from their first year will have to complete their qualification within the required time frames for that qualification. However, a student who is funded from their third year of study, for example, may in fact benefit from additional years to complete their qualification.

12.3. THE N+ RULE EXPLAINED FOR TVET COLLEGE STUDENTS

- 12.3.1. Unlike the N+ Rule for University students, the N+ Rule for TVET Colleges was only introduced for the first time in the 2021 academic year.
- 12.3.2. The N+ Rule for TVET Colleges is based on number of academic terms funded, given the shorter cycles that students are funded for and the higher probability that students may exit the system.

12.4. MEETING NSFAS ACADEMIC PERFORMANCE REQUIREMENTS

- 12.4.1. NSFAS wishes to direct financial aid to students who are both financially and academically deserving.
- 12.4.2. For this reason, over and above the academic requirements of an institution, NSFAS also has academic performance requirements for students to continue receiving financial aid from one academic term to the next.

12.5. SWITCHING QUALIFICATIONS

- 12.5.1. While NSFAS does not disallow students from switching qualifications, the number of academic

terms that NSFAS funds a student will be affected.

- 12.5.2. Students are advised to take care when switching qualifications and fully understanding the impact on their financial aid from NSFAS.
- 12.5.3. Where a student has changed their qualification and the remaining N does not accommodate the time to complete the new qualification, the student will no longer be funded.

12.6. STUDENTS RECEIVING ALLOWANCES FROM THEIR INSTITUTIONS

- 12.6.1. In many instances (including all universities), NSFAS pays student allowances to the institution who then pays this to the student.
- 12.6.2. Some institutions have adopted different policies and practices on how and when these allowances are paid to students.
- 12.6.3. Students are advised to consult their institution to determine when and how they will receive their allowances.

12.7. DEALING WITH FINANCIAL AID BEING WITHDRAWN

- 12.7.1. NSFAS may withdraw its financial aid from students in the following circumstances:
 - 12.7.1.1. The student failed to meet the NSFAS academic eligibility criteria for continuing students.
 - 12.7.1.2. NSFAS has reviewed the student financial eligibility and noted that the student's household income has changed to be beyond the permitted thresholds, even after taking inflationary adjustments into account.
 - 12.7.1.3. A report of fraud has been reported against the student, and NSFAS has confirmed that the student misrepresented information provided during the application process.
 - 12.7.1.4. NSFAS has discovered that the student has already obtained an undergraduate qualification which was not known to NSFAS at the time of assessing the application.
 - 12.7.1.5. The student no longer meets one or more eligibility criteria as specified in this policy standard.
 - 12.7.1.6. The student was awarded financial aid in error.
 - 12.7.1.7. The student has been found to have defrauded other beneficiaries.
- 12.7.2. NSFAS allows students to appeal a decision to withdraw funding prior to finalising this decision. Students are advised to submit their appeals on time, and only to those channels specified by NSFAS. The use of an incorrect channel to appeal will result in the appeal not being considered by NSFAS.

-- END --